

REBECCA ZIMMERMAN, ESQ.
KEYSTONE CONFLICT SOLUTIONS LLC

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Rebecca Zimmerman is founder and owner of **KEYSTONE CONFLICT SOLUTIONS LLC**, which provides conflict resolution services to individuals and companies. These services include Mediation, Conflict Management Consulting and Conflict Management Team Building.

Ms. Zimmerman is privileged to offer both private Mediations and court ordered Mediations involving work-place disputes, elder care disputes, estate conflicts, general civil disputes, and contractual disputes. In addition, Ms. Zimmerman provides Conflict Management Consulting to individuals seeking guidance on handling stressful conflicts in their personal or work lives. Finally, Ms. Zimmerman has developed Team Building exercises based on a conflict resolution model to assist teams of all sorts function in a productive and effective manner.

Ms. Zimmerman's background, experience and personality merge to make her extraordinarily effective when providing these services. As an attorney practicing bank regulatory and general corporate law for 12 years, Ms. Zimmerman frequently advised her clients regarding conflict resolution situations. Whether involving claims of discrimination, contract negotiations, or regulatory discipline matters, Ms. Zimmerman's strength was always in seeing and presenting a wide variety of choices to her clients.

In her role as Co-Team Leader for Nationwide Studios, Inc., one of the nations' premier children's portrait companies, Ms. Zimmerman shared credit for developing and managing one of the company's largest territories, ultimately generating in excess of \$1m/year. Her responsibilities included hiring, training, motivating and developing a

staff of 7 to 10 employees to their highest potential. Her unique contributions to this enterprise included leadership by example, business development, problem solving, customer service, coaching, managing and motivating staff, analyzing and evaluating the data associated with the successful operations of the territory. As a floating retail operation, the opportunity for conflict with home office staff, employees and clients was frequent. Ms. Zimmerman developed superior skill in working through these conflicts.

Ms. Zimmerman graduated from New York University (1970) and Emory University School of Law (1980). Ms. Zimmerman's Alternative Dispute Resolution Training includes: 1987-Arbitration Training at The Justice Center; 1995-Mediation Training at American Arbitration Association; 1995-96-Divorce Mediation Training at Atlanta Divorce Mediators, 2014-General Civil Mediation Training with The Center for Conflict Solutions. Ms. Zimmerman has served as an Arbitrator for Fulton County State and Superior Courts, as a Mediator for Cobb County Magistrates Court and Superior Court.

Ms. Zimmerman is currently on the Mediation Training Team for The Center for Dispute Solutions and offers training on Conflict Management to businesses and civic organizations.